



Children's First Response Team (FRT) **Consultation Line:**

0161 912 5125 This line continues to be open 8.30-4.30, Monday – Friday. Professionals can get general advice or support from a qualified social worker without making a formal referral.

The First Response Advisers will also be able to confirm details of who is involved with a child and family if you are unsure and wish to speak to the allocated professional.

If you are worried & feel that a referral needs to be made, this can be done via the online referral form on the Trafford Website.

www.trafforddirectory.co.uk

Trafford **Family Information Service** continue to be available by helpline **912 1053** & email fis@trafford.gov.uk

Early Help Hubs – Advice and support is available via phone or email:

Partington hub - 0161 912 2122. <https://www.facebook.com/PUWACC/>

Email partingtonccandearlyhelphub@trafford.gov.uk

Stretford Hub - number 0161 9125020. <https://www.facebook.com/SEHH9>

Email - stretfordccandearlyhelphub@trafford.gov.uk

The North Area Panel and Early Help Panel are still active, and are now being run as a virtual panel.

**Support for Schools
During Covid-19**

Sam Rafter, FRT **Specialist Education Practitioner** is available Monday, Wednesday & Friday to offer help or support. Sam is currently best contacted via email Samantha.Rafter@trafford.gov.uk

Sam will make contact with you via 'phone for a chat if required

Felicity Johnson, FRT **Domestic Abuse Practitioner** is available Mon, Tues, Thurs & Friday to offer help or support, particularly around DA or Encompass notifications. Felicity is best contacted via email Felicity.Johnson@trafford.gov.uk Felicity will make contact with you via 'phone for a chat if required.

Out of hours if you have an urgent Safeguarding Concern, the Emergency Duty Team can be contacted on

0161 912 2020

Operation Encompass are running a national teachers' helpline that is operated by Educational Psychologists

0845 646 0890